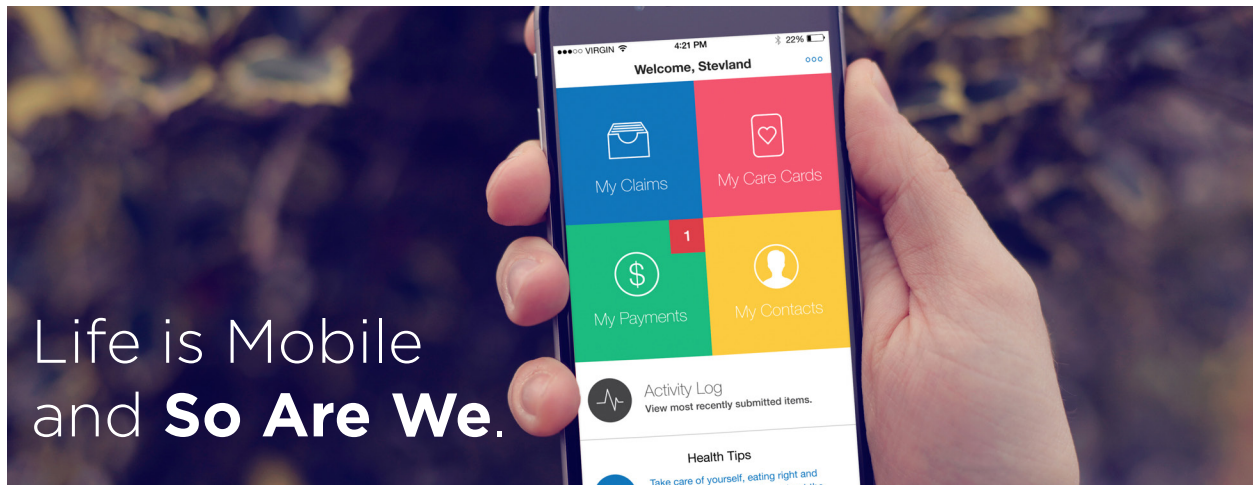


# Mobile Technology



Life is Mobile  
and **So Are We.**

In today's world, people have come to depend on their mobile phones for instant access to important information they need in life, from banking, shopping and job searches to researching real estate, services and health issues. Now, they can add their workers' compensation claim to the list.

York's ClaimDirect™ mobile app provides injured workers with the convenience of anytime access to their workers' compensation claim information right from their iPhone. Using the ClaimDirect™ mobile app not only creates an easier, more efficient workers' compensation experience for the injured worker, but also streamlines the entire claim process.

It's the safe and easy way for injured workers to stay up-to-date and in sync every step of the way. And with security features like TouchID, safe access to vital workers' compensation data doesn't mean complicated passwords – just a thumbprint.

## **EASY. CONVENIENT. FREE.**

Injured workers have enough to deal with, and it shouldn't include figuring out how to use their claim app! ClaimDirect™ is easy to use, and injured workers don't need to be tech-savvy to use it – just tap, download and check on claim status when and where it's convenient.

And because no one should be charged to access their own information, ClaimDirect™ is free to use. At York, delivering a superior claims experience means doing more without asking for more.

## **REAL TIME. REAL SMART.**

When they need the status of a payment, can't remember a physical therapist address, or maybe just have a question, the app has injured workers covered with all of the information needed about their care, payment, contacts and more in one, easy-to-access place.

With real-time updates, injured workers are never left wondering the timing or status of a payment to them or to their providers. ClaimDirect will even send real-time notifications when payments are issued. The app even helps them keep track of and contact their providers, including contact information and addresses.

## MOBILE TECHNOLOGY YORK RISK SERVICES GROUP

### TECHNOLOGY THAT GUIDES

And because the workers' compensation process can sometimes seem a bit daunting, the ClaimDirect™ app has an easy-to-understand guide that walks injured workers through the process. Who's involved, what does my adjuster do, what happens at each stage of the claim, and what's the next step? It's a bird's eye view of the whole process - fully explained, and in terms that an injured worker can really understand.

### YORK RISK SERVICES GROUP

York is a premier provider of specialized claims and risk management solutions. We help our diverse clients manage insurance claims, coordinate return-to-work policies, prevent and control potential loss, and ensure best outcomes for injured workers.

### LEARN MORE

To learn more about ClaimDirect™ and see for yourself how easy it is to use, visit [www.yorkrsg.com/mobile-app/](http://www.yorkrsg.com/mobile-app/).

